CAMRYN MANKER

UX designer and certified Accessible Player Experiences Practitioner with an education in psychology. Led research & UI design of the mobile game Cosmic Shore. Designed & launched a website that resulted in a 36% increase in organic traffic and conversion rate. Authored & published 13 articles in the user experience & accessibility field, garnering 40,000+ reads.

PROFESSIONAL EXPERIENCE -----

UX/UI Designer — Froglet Games

- Led the UI design process for the Alpha release of <u>Cosmic Shore</u>, overseeing all stages from concept to refinement, ensuring the creation of a seamless and captivating user interface that met aesthetic and functional criteria.
- Conducted a thorough accessibility audit, identifying and pushing to implement design enhancements that ensure a more inclusive and user-friendly experience for all players.
- Collaborated closely with cross-functional teams, including developers and product managers, to gather feedback and iterate on designs, resulting in a more user-centric and refined game interface.

UX Designer — KW Service Inc

- Executed the end-to-end process, working with key stakeholders to design a <u>responsive website</u>, resulting in a 36% increase in new customer accounts within just two months post-launch.
- Conducted competitive analysis, customer interviews, and usability testing to uncover key insights. Used this data to iteratively refine wireframes and prototype in Figma.
- Employed industry-leading techniques, such as personas, user flow diagrams, and user journey maps, to visualize research findings and guide stakeholders throughout the design process.

Store Admin Support — Taylor's/Howard's Appliance

- Managed all warranty and service matters for the Riverside location, elevating the overall customer journey and cultivating lasting client loyalty through impactful user experience improvements.
- Accelerated the warranty service process by 300% through adept coordination of service appointments and seamless communication between companies. Resulted in rapid issue resolutions, amplifying user satisfaction.

ARTICLES & PUBLICATIONS ------

Medium Partner Program

• Authored and published <u>13 articles</u> on UX design, games UX, and accessibility to the UX Content Collective, the leading UX publication on Medium with nearly 500,000 followers. Achieved over 40,000 reads, 5,000 claps, and 700 followers.

Certified Accessible Player Experience Practitioner (APXP) — AbleGamersOctober 2023• Committed and trained to make video games accessible, so everyone can game.UX Design Certification — CareerFoundryFeb 2023

• Mentor-led intensive human-centered design course with 400+ hours of hands-on learning and projects.

EDUCATION ------

Associate in Psychology — Riverside City College

• Cumulative GPA: 3.9, Dean's List all semesters

SKILLS -----

- Technical: Figma, Adobe Illustrator, Google Suite, Miro, LucidChart, OptimalSort, Survey Monkey
- **Industry:** User Flows, User Interface Design, Usability Testing, Rapid Prototyping, Style Guides, Low to High-Fidelity Wireframing, Mobile App Design, Storyboards, Surveys, Information Architecture, Interaction Design, & more!

Nov 2023 - Present

UX Designer

June 2021 - Nov 2022

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Dec 2022 - Feb 2023

Nov 2022 - Present

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June 2021